

### PLEASE READ ALL INFORMATION INCLUDED IN THIS GRANT APPLICATION

Dear Caregiver:

Alzheimer's Arkansas is pleased to provide you with information about the **2014-2015 Family Caregiver Support Program.** Funding for this program is provided by the Older Americans Act, National Family Caregiver Support Program, Title IIIE Funds. These funds were awarded to CareLink (the Central Arkansas Area Agency on Aging) for distribution throughout the six counties in their service area (Pulaski, Saline, Monroe, Prairie, Lonoke, or Faulkner). CareLink selected Alzheimer's Arkansas Programs and Services to administer the program. CareLink cannot be considered a provider for respite or adult day care services to participants of this grant.

# All information on the application must be filled out or it will be denied and returned delaying approval. It takes up to 15 business days to process the application.

This grant can ONLY be used for RESPITE CARE, which is defined as a short-term break for the caregiver. Respite care may be provided in the home, adult day care center, nursing home or assisted living facility.

# This grant does not pay the caregiver to take care of the care recipient (patient). The caregiver must hire a care provider to take care of the care recipient (patient) while the care giver takes a break.

Requirements: the care recipient (patient) must

- be 60 years of age or older
- live in the CareLink service area of Pulaski, Saline, Monroe, Prairie, Lonoke or Faulkner counties
- be certified by his/her physician to have a chronic illness and therefore have a need for caregiver services. The patient does not have to be diagnosed with dementia
- not receive the same type of service (home care, day care, facility respite) funded by any other source including, but not limited to private insurance, Medicaid, ElderChoices, Supplemental Security Income, Medicare or hospice
- Authorization to Release Information form must be signed and mailed with application
- the amount of financial assistance that is given to one family is \$500.00 per 6 months in a fiscal year.

## Applications are limited to:

- Caregivers one approved grant in a 6 month period per a fiscal year
- Grant Provider one approved grant in a 6 month period per a fiscal year, exception is if the provider is a company or organization.
- Grant Recipient [patient] one approved grant in a fiscal year

The grant will not be effective until after you receive an approval letter from our office—<u>no services will be paid</u> <u>prior to the approval date</u>. After the grant is approved, **you will have 3 months to use the funds**. If you have not used the funds, you will lose the grant and it will be reassigned. We apologize for any inconvenience this may cause, but it is necessary because of our limited funds.

Please do not hesitate to call me if you have questions.

Sincerely, *Belinda Pedigo* Grants Coordinator

> ALZHEIMER'S ARKANSAS PROGRAMS AND SERVICES 201 Markham Center Drive • Little Rock, AR 72205-1409 501-224-0021 or 800-689-6090 • Fax: 501-227-6303 • Web site: www.alzark.org



Alzheimer's Arkansas Programs and Services Family Caregiver Support Program



## **Definitions and Report Requirements for Reimbursement**

<u>Adult Day Care</u>: Provides respite care in a structured setting for persons who cannot be left alone. There are two types of adult day care models. One is a "health" model in which a registered nurse and/or certified nursing assistants deliver the services. The other is a "social" model where the services offered are similar to those of a regular senior center, but with a more structured program of activities.

Must submit: "Respite Services Log" or an invoice from the adult day care center

Caregiver: The person who is taking the responsibility for the care recipient.

<u>Care Provider</u>: The person or agency who is hired by the *caregiver* to provide the care of the patient (*care recipient*). The *provider* may be an in-home worker (individual or agency), an adult day center or a nursing/assisted living facility. The *provider* may <u>not</u> be anyone living with the patient (*care recipient*).

Care Recipient: The patient; the person receiving the care.

Facility Care: A temporary short-term break for the caregiver that is provided in a nursing home or assisted living facility.

Must submit: Invoice from the facility

Home Care: Services are provided in the home and may include home delivered meals, housekeeping services, sitter services and personal care.

Must submit: "Respite Services Log" or invoice from the agency providing the care

**<u>Respite Care</u>**: A short-term break for the caregiver. Care may be provided in the home, in adult day care center or in a nursing home or assisted living facility.

Must submit: "Respite Services Log" or an invoice from the respite care provider agency

If sending in a "Respite Services Log" a copy of the care provider's driver's license must accompany the log!

CareLink cannot be considered a provider for respite or adult day care services to participants of this grant.

CareLink contracts with Alzheizer's Arkansas to provide some senior services. Statistical and demographic information about you may be released to entities providing funding for services that you receive. Information will be disclosed in accordance with the CareLink Notice of Privacy Practices. Also, you may receive marketing or fundraising materials from CareLink. To opt out please follow instructions in the Carelink Privacy Policy available at <u>www.carelink.org</u> or by mail upon request at PO Box 5988, North Little Rock, AR 72119.

If you have any questions regarding your grant, please do not hesitate to contact me. Belinda Pedigo, Grant Coordinator (501) 224-0021 or 800-689-6090

zheimer's	<b>Link</b> Family Caregiver Support Application for Assista (Grant Year 7/01/14 – 6/	CR         CR           /30/15)         CP           Ref         CP		
10040	INFORMATION REQUIRED AND PRINT CLEARLY	o mitt out only		
	nave not used this grant within 3 months from you			
Has the caregive	er received this grant before? Yes or	r No		
Caregiver Full N		Relationship:		
[The caregiver is the	person taking responsibility for the care rec	ipient]		
Mailing Address				
	(PO Box, Street Name, Apartment Number			
		Home ( )		
(City)	(County of Residence) (Zip Code)	Cell () (Area Code) (Telephone)		
	(county of residence) (21p code)	(Thea code) (Telephone)		
Physical Address	(If different from above mailing address)			
Email Address	( muning address)			
	e Male SSN# / /	Date of Birth / /		
<u>Marital Status</u> Widowed	Ethnicity - Check One Ethn Hispanic or Latino	<u>tic Races - Check One</u> White		
Married	Not Hispanic or Latino	Black/African American		
Divorced	Unknown	American Indian/Native American		
Single		Asian		
Legally Sepa	rated	Hispanic Other		
Care Recipient's	pient (patient) received this grant be [Patient] Full Name atient] Address, if different from Caregiver'	's address above:		
	(PO Box, Street Name, Apartment Number	r)		
7:	(Country of Decision ) (2' Colly	$\frac{\text{Home}}{(A - C - 1)} (T_1 - 1 - 1)$		
City	(County of Residence) (Zip Code)	(Area Code) (Telephone)		
Physical Address	lifferent from above)			
	Male SSN # / /	Date of Birth / /		
<u>Marital Status</u> Widowed	Ethnicity Check One Eth Hispanic or Latino	mic Races Check One White, non-Hispanic		
Married	Not Hispanic or Latino	Black/African American		
Divorced	Unknown	American Indian/Native American		
Single		Asian		
Legally Separ	ated	HispanicOther		
are Recipients' month	nly household income: \$			
otal of monthly incon	ne of all living in household: \$	How many live in household		
Alzheimer's Arkansas Progra 01 Markham Center Drive - Phone: 501-224-0021 or 80 ax: 501-227-6303	Little Rock, AR 72205	Alzheimer's Arkansas Programs and Services does not discriminate on the basis of race, color national origin, sex, religion, age or disability in employment or the provision of services		

	pad. The Physicia	n Certification	151 accompany the g	rant application!
Does the care recipient [pati Or with	ent] live: alone	with spouse	with children	with other family
If care recipient [patient] live Can the care recipient [patient] (walker or cane is permitted] Bathing Y or N / Dressing	nt] perform the follo ? Circle Y for ye	owing activities of s or N for no for ea	daily living without sub ach one.	ostantial human assistance <u>r N</u> / <u>Walking/Transfer Y or N</u>
Does Care Recipient have A	Izheimer's disease	or another type of	dementia? Yes	No
Is the Care Recipient homeb If No: Can leave home	ound? Yes e <u>without</u> assistance	or No e?or Can	leave home with assista	ince?
	e person's home to ould benefit your fa Adult D	o meet an emergene mily? ay Care	cy need or as scheduled Short Term stay in nurs	relief. ing home or assisted living
Does your loved one receive health insurance, Medicare, Services, Health Departmen <u>be signed and mailed with</u> YES, if YES, please	Medicaid, Hospice, t or Supplemental S application!	ElderChoices, Inc Security Income?	lependent Choices, Care <u>Authorization to Rele</u>	ELink, Dept. of Human ase Information form must
the name, address, & phone	number of the indiv	vidual or agency w		

- my grant may be cancelled if I have made any false or incomplete statements in this application, either about myself or on behalf of the recipient, and grant funds may be subject to recoupment.
- Alzheimer's Arkansas is not liable for any negligent services by a provider of my choice
- payment will not be made on services completed prior to my application approval date
- I must submit the proper records in order to receive reimbursement
- payment for services is limited to the funds that are available.
- False or incomplete statements or any other misrepresentation or failure to follow grant stipulations may result in being banned from receiving grant funds and/or lead to prosecution for fraud.

#### Signature of Caregiver

Date

Funding for this program is provided by the Older Americans Act, National Family Caregiver Support Program, Title IIIE Funds. These funds were awarded to CareLink (the Central Arkansas Area Agency on Aging) for distribution throughout the six counties in their service area (Pulaski, Saline, Monroe, Prairie, Lonoke and Faulkner) and are administered by Alzheimer's Arkansas Programs and Services.

Alzheimer's Arkansas Programs and Services does not discriminate on the basis of race, color national origin, sex, religion, age or disability in employment or the provision of services



# **AUTHORIZATION TO RELEASE INFORMATION**

This completed form MUST accompany the grant application!

PATIENT'S NAME:						_
DATE OF BIRTH:	1	1	SOCIAL SECURITY NUMBER:	1	1	

I hearby authorize Alzheimer's Arkansas Programs and Services to obtain from the following agency information pertaining to me receiving respite care services. Respite Care Services is considered a short term break for the caregiver and may be provided in the home by an agency or an individual; in an adult day care center or in a short term stay in a nursing home or assisted living facility.

### Agency:

Department of Human Services regarding Elder Choices or Independent Choices

I understand that my authorization will remain effective from the date of my signature until \_\_\_\_\_\_, (4 months from the date of application completion) and that the information will be handled confidentially in compliance with all applicable federal laws.

I understand that I may see the information that is to be sent, and that I may revoke the authorization at any time by written, dated communication.

I have read and understand the nature of this release.

Signature of Patient / Patient's Designated Representative

Date

Witness

Date



Family Caregiver Support Program Policies and Procedures (Grant Year 7/01/14 – 6/30/15)



### KEEP THIS SHEET FOR YOUR RECORDS

Funding for this program is provided by the Older Americans Act, National Family Caregiver Support Program, Title IIIE Funds. These funds were awarded to CareLink (the Central Arkansas Area Agency on Aging) for distribution throughout the six counties in their service area (Pulaski, Saline, Monroe, Prairie, Lonoke, or Faulkner). CareLink selected Alzheimer's Arkansas Programs and Services to administer the program. CareLink <u>cannot</u> be considered a provider for respite or adult day care services to participants of this grant.

All information must be filled out on the application or it will be denied and returned which will delay the grant being approved.

#### Who can receive the grant?

A person who:

- is 60 years of age or older;
- o lives in the CareLink service area of Pulaski, Saline, Monroe, Prairie, Lonoke, or Faulkner County
- o is certified by his/her physician to have a chronic illness and therefore have a need for caregiver services.
- does not receive the same type of services (home care, day care, facility respite) funded by any other source including, but not limited to private insurance, Medicaid, ElderChoices, Supplemental Security Income, Medicare, or Hospice.
- o Authorization to Release Information form must be signed and mailed in with application.
- o respite services must be received after approval of the application.
- the amount of financial assistance that is give to ONE family is \$500.00 per fiscal year.

#### Applications are limited to:

- Caregivers one approved grant in a 6 month period per a fiscal year
- Grant Provider one approved grant in a 6 month period per a fiscal year, exception is if the provider is a company or organization.
- · Grant Recipient [patient] one approved grant in a fiscal year

#### How much is the grant?

o The grant is \$500.00 per year. Grants are limited to funds available.

#### How long do I have to spend it?

The grant must be used with in 3 months of the approval date, but no later than June 30 of the current fiscal year or you
will lose the grant!

#### What will the grant pay for?

- The grant may be used to pay for respite care services (in-home care, adult day care, facility care). It is the responsibility
  of the caregiver to choose the service(s) needed.
- <u>Respite Care</u>: A short-term break for the caregiver. Care may be provided in the home, in adult day care center or in a nursing home or assisted living facility.
- o Adult Day Care: Provides respite care in a structured setting for persons who cannot be left alone.
- o Facility Care: A temporary short-term break for the caregiver that is provided in a nursing home or assisted living facility.
- Home Care: Services are provided in the home and may include home delivered meals, housekeeping services, sitter services and personal care.

#### What will the grant NOT pay for?

- The grant is for families who take care of a chronically ill family member. It cannot be used to give the employee of a respite home/center a vacation.
- o The grant is for respite care only and cannot be used for such thing as medications, utility bills or home repairs.
- The grant cannot be used to pay the caregiver to take care of the care recipient (patient). The caregiver must <u>hire</u> a care
  provider to take care of the care recipient (patient) while the caregiver takes a break.

#### How Does the Grant Pay for Services?

- When a grant is approved, the caregiver will receive a letter from Alzheimer's Arkansas advising them of the amount of funds that are available for use.
- If an agency, adult day care or facility is to be the provider, the provider will also receive a confirmation letter. Friends, family, etc., providing respite care will not receive a letter.

- Services must be purchased <u>after</u> the grant is approved. Fees for services provided prior to grant approval will not be paid.
- The agency/person providing the service can bill Alzheimer's Arkansas directly OR the caregiver may submit a completed "Service Log" (furnished by Alzheimer's Arkansas) specifying who is to receive the check and Alzheimer's Arkansas will pay the care provider directly or reimburse the caregiver. A copy of the care provider's driver's license must accompany the service log.
- Payment or reimbursement will usually be within 15 business days from the date the Service Log or invoice is received in the Alzheimer's Arkansas office.

CareLink contracts with Alzheizer's Arkansas to provide some senior services. Statistical and demographic information about you may be released to entities providing funding for services that you receive. Information will be disclosed in accordance with the CareLink Notice of Privacy Practices. Also, you may receive marketing or fundraising materials from CareLink. To opt out please follow instructions in the Carelink Privacy Policy available at <u>www.carelink.org</u> or by mail upon request at PO Box 5988, North Little Rock, AR 72119.

# LIABILITY

Alzheimer's Arkansas Programs and Services cannot make recommendations on which provider to choose and is not liable for services rendered to the patient or caregiver.

# **Grievance Procedures**

Alzheimer's Arkansas Programs and Services clients may file a grievance or seek resolution of a complaint or concern without fear of retaliation or discontinuation of service. Every client and/or caregiver can be assured that they will be treated with dignity and respect.

#### WHO MAY APPEAL:

Any person (or their caregiver) who is receiving or has applied for services provided directly by Alzheimer's Arkansas Programs and Services Family Caregiver Support Program.

#### WHAT YOU MAY APPEAL:

Any decision concerning Family Caregiver Support Program services provided by Alzheimer's Arkansas Programs and Services with which you disagree.

#### WHERE TO SEND YOUR APPEAL OR GRIEVANCE:

Alzheimer's Arkansas Programs and Services Grievance Review 201 Markham Center Drive Little Rock, AR 72205

#### HOW TO APPEAL:

- 1. You are encouraged to discuss any concerns with the Alzheimer's employee assigned to handling your initial request. You should request a conference with this employee before formal grievance procedures are initiated.
- 2. Should this meeting result in an adverse action or decision, you may request, in writing, reconsideration from the Executive Director. This request is to be made within 7 calendar days of the adverse decision.
- 3. Within 7 calendar days of receipt of your request, the Executive Director will schedule a reconsideration conference to hear your complaint. A decision concerning your reconsideration will be postmarked within 7 days of the conference.
- 4. If you are not satisfied with the Executive Director's decision, you have 7 calendar days to request, in writing, a formal hearing before the Executive Committee of the Board of Directors.
- 5. The Executive Committee will notify you within 7 calendar days of the date, time and place of the hearing. You may be present at the hearing, present evidence and witnesses and cross-examine adverse witnesses.
- 6. Within 7 calendar days of the hearing, the Executive Committee will mail its findings and decision.
- 7. If you are dissatisfied with this decision, you may contact CareLink and the Arkansas Division of Aging and Adult Services.

**NOTE:** Upon written, mutual agreement between client and Alzheimer's Arkansas staff, any or all steps of the Grievance Procedure may be omitted and/or time frames extended. If unable to read and/or write, or if you have a language barrier, Alzheimer's Arkansas will assist you in locating necessary assistance to complete the prescribed procedures.